



SOUL'S VOICE CONFERENCING

POWERED BY Chorus Call Australia



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UNASSISTED – 24/7 – 365

**INSTANT PHONE
CONFERENCING-
ANYTIME, ANYWHERE,
ANYHOW.**

Use this reservationless audio conferencing service to host impromptu meetings, team get-togethers, customer interactions or any form of announcement. Unassisted conferences are customer initiated conferences. By providing you with an account number and a pin you can access the service 24 hours a day, 7 days a week, 365 days a year for all of your telephone conferencing needs.



Benefits

- Simple and easy to use
- Available 24 hours a day, 7 days a week, 365 days a year
- No booking required
- Only pay for what you use, no setup fees
- Available from all touch tone telephones
- Cost effective
- Operator assistance is available by dialling *0 at any time

Options

- Provide conference charge breakdown for conference cost reallocation
- Recording
- Blast dialling- an automated system that calls for key team instantly for immediate conferencing. Ideal for Disaster Recovery situations or customer support teams

Functions

- Dial in additional participants while in conference mode
- Self-mute
- Participant mute
- Operator assistance
- Lock conference, for added security or to minimise interruptions from late-comers

CALL FUNCTIONS

Dial Out

Dial out features allow the host of the conference call to connect additional participants. This easy to use service is available on all unassisted conference types. For instructions on how to use these features speak to an assistant by calling 1800 98 88 98 or press *0 during your conference call.

Conference Recording

Conference recording is available on all Soul Voice conferencing services. This is a great tool to keep minutes- or simply to pass on to those who were unable to make it on the call. By requesting this service we will ensure that a tape or CD recording of your conference is mailed to you within 24 hours.

Blast Dial

Setting up a disaster recovery scenario? With blast dial service a list of key contacts can be entered into the system and dialled into the conference, simultaneously, with the press of a button. This service is popular with public affairs groups or key executives needing to react quickly to changing business conditions.

Operator Assistance

Operator assistance is always available on all of Soul's Voice conference calls. If you are experiencing any difficulties- or would simply like some instruction on how to effectively use our system, press *0 and wait for an assistant to join your conference call.

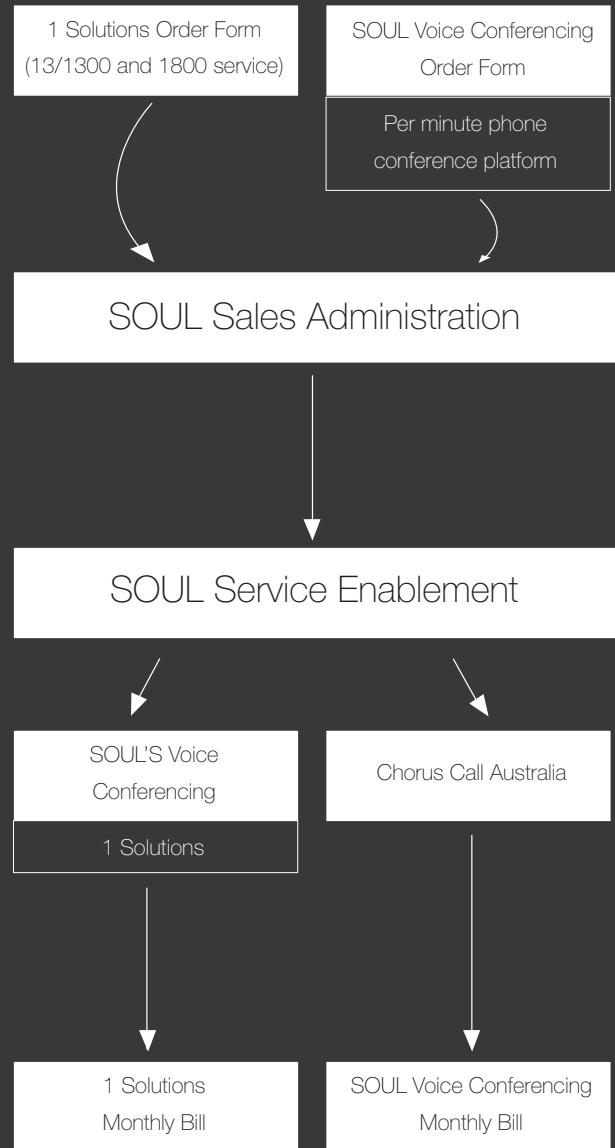
Listen only mode

Listen only mode is perfect for large announcements or briefings. By placing all the conference participants on listen only mode you can ensure minimum disruption to your presentation. At the conclusion of the presentation you can open up the conference to call for questions or discussion.

Work flow

Ordering the service is easy. The diagram explains how Soul accepts your order, delivers and enables your complete Soul Voice Conferencing service in a few easy steps.

HOW IT ALL WORKS



CONTACT US

INQUIRIES AND REGISTRATIONS

Please contact your Soul Account Manager for further information about the product and how to order.

Soul's Voice Conferencing is powered by
Chorus Call Australia.

For more information on a Soulsolution
CALL 1300 13 34 64
or email sales@soulaustralia.com.au

YOU GOTTA HAVE  SOUL



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