

SOUL'S ROUTER SUPPLY

Soul provides customers with a large selection of Cisco and Linksys Routers at competitive prices, allowing our customers to have a "one-stop-shop" when it comes to Internet or Private Network solutions. Soul carries the latest range of Cisco ISR routers that have been tested under the most stringent procedures to ensure interoperability with Soul's Cisco Powered Network.

Soul provides all Cisco and Linksys Routers with customised configurations alleviating the hassle for complicated configuration and design.

Payment Options

Customers require different payment options in terms of hardware and install. We understand that customers may wish to avoid large capital expenditure. Soul can assist you in reducing or eliminating the upfront cost of hardware and install fees by amortising capital amounts over the period of your Internet or Private Network contract.

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Vendor Maintenance

Soul can further provide Router Supply with vendor maintenance, which provides Soul's customers with the comfort of knowing that should their router become faulty it will be repaired or replaced without incurring extra costs.

As part of the standard troubleshooting processes, your vendor maintenance contract will provide a complete swap out and installation of a new device should your router be identified as being at fault. Soul will keep full records of your vendor maintenance contract for your benefit and reference.

Proactive Notification Service

For those customers that cannot warrant a complete managed service, Soul provides customers with the ability to purchase standard router bundles and have these devices monitored on a 24 hour, 7 days a week basis with the security of vendor maintenance contract should the router be proven faulty.

Monitoring is performed from Soul's network to the CPE (Customer Service Equipment – Router or Modem) and will return an up/down status. If your CPE/Router is down, your own Proactive Notification Service will alert you as well as the Soul Network Operations Centre and Soul will initiate troubleshooting and analysis.

Comprehensive Router Management

Whether your routing requirement is a single location or a multi-site private network, Soul can supply, configure and manage these devices on your behalf.

Soul will remove the complexity and internal resource requirements of:

- Configuration management
- Fault resolution
- Monitoring

Report generation for your WAN access routers, by outsourcing this function.

For more information on a Soulsolution
CALL 1300 13 34 64
or email sales@soulaustralia.com.au

YOU GOTTA HAVE  SOUL