



## SOUL'S PRIVATE DIAL SOLUTIONS

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**Wherever you are, or  
need to be – we have  
you covered!**

Across all industries, Soul's Private Dial suite allows your mobile workers to seamlessly access pre-existing services with your Private Network solution. The suite provides a platform for secure remote access to your pre-existing corporate WAN infrastructure. Soul's MPLS (Multi-Protocol Label Switching) core network infrastructure is accessible for the cost of a local call from over 98% in regional and metropolitan Australia. Via a single national number to the Soul Dial Access Network, Soul's Private solutions complement your fixed location requirements with a flexible, reliable and functional remote access solution.



# So how does Soul extend the functionality of Private Dial Solutions to your organisation?

## Coverage

We understand that business today is not static. Soul has 66 points of presence positioned strategically throughout Australia. Soul is able to provide remote access solutions to reduce the distance required to connect your network, making more access types available.

## Access Solutions

Soul can provide various remote access types including:

- Permanent and dial on demand single or multi-channel ISDN; and
- Dial up PSTN (from 56k) ready to complement your remote access requirements.

We couple this with local call access from anywhere in Australia via a single 0198 number.

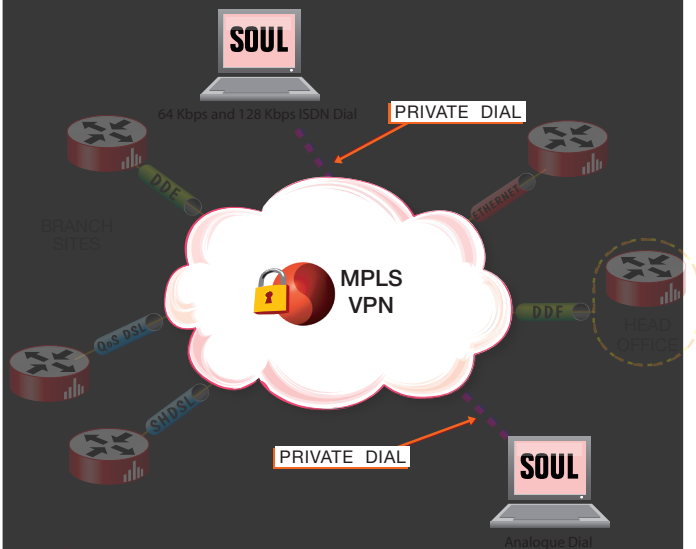
## Security

The Soul Private Dial suite solution uses IP to any label switch technology, and allows your private dial solution to start where it should – your premises. Unlike IP based Private Networks (IPVPN), which rely upon the insecure public Internet to “tunnel” back to your private infrastructure.

You no longer require confusing client application setup, complex and expensive encryption device and licensing at your head office and specialist installation.

## Ownership

With Soul's Private Dial, we provide you with a Private Network Access Port rather than an Internet Account, you retain control of all user authentication details for your organisation; this is achieved by using your RADIUS server for authentication or by using our hosted service. With dial-up accounts, which are typically associated with Internet Service Providers, the authentication details are typically controlled by the Internet Service Provider. Private Dial also allows you to control the ratio of your users to ports. This means you can adjust usage, based on historical trends within your organisation for more efficient use of bandwidth.



### Deployment Strategy

Soul's dedicated Customer Project Management and Pre-Sales Technical Engineering staff will assist you with your deployment strategy. Whether for a new strategy, migration of services or the addition to your pre-existing solution, Soul will be there to assist.

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### Support

Our Customer Service Professionals are here 24 hours a day, 365 days per year to assist you with your enquiries. Our Network Operations Centre (NOC) maintains and monitors every Soul Point of Presence and is dedicated to ensuring the security and integrity of your network at all times.

### Reporting

Access online reporting tools via the Soul Online Customer Centre (OCC), to view daily, monthly or even yearly statistics. This includes both your Private Dial solution's performance, as well as the performance of the Soul Core Network. We give you the "looking glass" to assess your requirements – both for today as well as for tomorrow.

For more information on a Soul solution  
**CALL 1300 13 34 64**  
 or email [sales@soulaustralia.com.au](mailto:sales@soulaustralia.com.au)

YOU GOTTA HAVE  SOUL